

REFUND/CANCELLATION/NO SHOW POLICY

We do accept cancellations 24 hour prior the appointment only in writing. Any cancellations made after that will not be refunded or rescheduled.

If you are unhappy with the treatment received, we will gladly work with you to fix it, however due to the nature of our service, we do not offer refunds for the completed treatments and/or gift vouchers purchased.

We reserve the right to charge full amount to customers that did not show up for their scheduled appointments.